

2023 PERMIT PLAN



1) Staffing

- 30 new positions for FY-23-24 to enhance permitting process. DEP will continue to evaluate staffing needs to meet a goal of improving permit review times.



2) Rapid Response Team

- Small, select team of experienced, highly-qualified permitting specialists to work on agreed upon, identified projects.



3) Office of Environmental Excellence & Annual Report

- Use new operations system and Key Performance Indicators to drive operational goals. Apply private-sector management principles to quarterly operations reviews, and make the data available to the public. Issue Annual Report that shows year over year progress.



4) Fast Track

- Researching options for expedited permitting track for select projects that meet certain criteria.



5) Early Engagement and PACT (Pre-Application Consultation Tool)

- Formalize pre-application meeting process to better inform potential applicants of processes and needed permits as well as drive down permit application deficiencies.



6) Streamlining Reviews

- Engage outside permit expertise to review permit forms and processes to identify areas of improvement with a focus on user experience.



7) Backlog Reduction Plan

- Explore and create mechanism to reduce annual backlog of permit reviews.



8) Technology Upgrade

- Update systems to modernize consolidate permit review programs and enhance security.



9) Enhanced Training for Staff

- Ensure staff are trained on latest technology and programs to ensure efficiency.



10) External Plan for Ongoing Stakeholder Engagement

- Work with Governor's Office of Transformation & Opportunity and legislature to engage stakeholders and identify opportunities for improvement and continuous learning.



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DEPARTMENT OF ENVIRONMENTAL
PROTECTION

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